QUESTIONS REGARDING DSU’s TRANSITION TO ANGEL

How will faculty be trained?
The Instructional Technology Department is offering a variety of workshops on topics such as ANGEL’S Collaboration tools, Communication tools, Content sharing, Assignment/Grading features, and Testing/Assessment features. Register online for these and other training opportunities.

Was there a pilot period?
Yes. The timeframe for the pilot was April 27th through June 22nd. ACCESS Session 5 Online and Mini-mester adjunct and DSU full-time instructors participated in the process.

Will students have an orientation?
Yes. DEIT has created web-based videos and documents and conducted online orientations for students and will make links to the recordings available to faculty to share with their students.

Are there additional resources for information regarding the transition?
Yes. Ongoing communications exist on our Wordpress blog at http://desales2angel.wordpress.com/

Do I need to buy new equipment to use ANGEL?
No. ANGEL requires no additional purchases above what was necessary for Blackboard. All required software for ANGEL is free and available online.
QUESTIONS REGARDING BLACKBOARD

Will I lose my current Blackboard Course?
No. All courses will be automatically archived at the end of the spring semester and then at the end of summer sessions. Instructors can download any or all of their Blackboard course content anytime. (Blackboard content can be imported into ANGEL.) Contact the Distance Education and Instructional Technology department for help at onlinehelp@desales.edu.

Do I have access to earlier Blackboard courses?
Yes. All courses that were not migrated in November 2008 are still available on our DSU Blackboard server. Contact the Help Desk by email or phone to get access to that content. Current Blackboard courses will be archived.

QUESTIONS REGARDING ANGEL

What other schools in the area are using ANGEL?
Many area colleges and universities are using ANGEL LMS. The University of Scranton, Lehigh Carbon Community College, Penn State University, University of the Sciences in Philadelphia, and Julliard School to name a few.

How do I log in to ANGEL?
Use WebAdvisor credentials. To log into ANGEL for the first time, you will use your WebAdvisor username and initial password. You will be prompted to change your password.

Where do I find the ANGEL User Guides?
Student and Instructor help is located on the ANGEL login page by clicking on the Help button (?) found on the “power strip” on the left.

Will I be able to use textbook publisher cartridges and resources in ANGEL?
Yes. All current resources used in Blackboard will function in ANGEL.

What about Clickers and Elluminate?
Yes. These current technologies used on campus and in Blackboard will function in ANGEL.
Will we have access to more features and functions in ANGEL?
Yes. For example, student enrollment and course creation will now be automated and integrated with Datatel and Web Advisor. Personal ADA customization, instant messaging, *Who’s Online* features are available.

What other technologies can we use with ANGEL?
iTunes, interactive whiteboard, wikis, blogs, RSS, and PDA are some of the technologies that can be used with ANGEL.

How do I get help?
Contact the Distance Education and Instructional Technology department for help first at angelinfo@desales.edu until **August 15, 2009, the rollout date**.

QUESTIONS REGARDING SYSTEM REQUIREMENTS FOR ANGEL

What are the ANGEL 7.3 System Requirements for a PC?
- Operating System: Microsoft Windows 2000, Microsoft Windows XP, or Microsoft Windows Vista operating systems
- Browser: Microsoft Internet Explorer (version 7 recommended) or Mozilla Firefox (preferred)
- Java Runtime Environment 1.4 or higher
- JavaScript and AJAX enabled
- Pop-Up blocking disabled

What are the ANGEL 7.3 System Requirements for a Mac?
- Operating System: Macintosh OS 10.X + (Jaguar, Panther, or Tiger)
- Browser: Microsoft Internet Explorer (version 7 or higher) or Mozilla Firefox (preferred)
- Java Runtime Environment 1.4 or higher
- JavaScript and AJAX enabled
- Pop-Up blocking disabled

What Internet Browsers are *not* compatible with ANGEL?
There are many different types of Internet browsers. Often your Internet Service Provider (ISP) will install an Internet browser on your computer. Many computers may come with a factory installed Internet browser (such as Safari on Macs). Some of the Internet browsers available that are not compatible include Safari, Opera, Google Chrome, Comcast, or AOL Explorer.