QUESTIONS REGARDING DSU’s TRANSITION TO ANGEL

Can I preview ANGEL now?
Yes. Go to http://www.angellearning.com/

Will students have an orientation?
Yes. Distance Education and Instructional Technology-DEIT- created several web-based videos and documents and conducted online orientations for pilot students. Links to these recordings are available to faculty and students.

Are there additional resources for information regarding the transition?
Yes. Ongoing communications exist on our Wordpress blog at http://desales2angel.wordpress.com/

Will I lose my current Blackboard Course?
No. All courses will be automatically archived at the end of the spring semester and then at the end of summer sessions.

QUESTIONS REGARDING ANGEL

What other schools in the area are using ANGEL?
Many area colleges and universities are using ANGEL LMS. The University of Scranton, Lehigh Carbon Community College, Penn State University, University of the Sciences in Philadelphia, and Julliard School to name a few.

How do I log in to ANGEL?
Use WebAdvisor credentials. To log into ANGEL for the first time, you will use your WebAdvisor username and initial password. You will be prompted to change your password.

Where do I find the ANGEL User Guides?
Student and Instructor help is located on the ANGEL login page by clicking on the Help button (?) found on the “power strip” on the left.

Will we have access to more features and functions in ANGEL? Yes. For example, student enrollment and course creation will now be automated and
integrated with Datatel and Web Advisor. Personal ADA customization, instant messaging, *Who’s Online* features are available.

**What other technologies can we use with ANGEL?**

iTunes, interactive whiteboard, wikis, blogs, RSS, and PDA are some of the technologies that can be used with ANGEL.

**How do I get help?**

Contact the Distance Education and Instructional Technology department for help first until August 15, 2009, at angelinfo@desales.edu.

**Do I need to buy new equipment to use ANGEL?**

No. ANGEL requires no additional purchases above what was necessary for Blackboard. All required software for ANGEL is free and available online.

**QUESTIONS REGARDING SYSTEM REQUIREMENTS FOR ANGEL**

**What are the ANGEL 7.3 System Requirements for a PC?**

- Operating System: Microsoft Windows 2000, Microsoft Windows XP, or Microsoft Windows Vista operating systems
- Browser: Microsoft Internet Explorer (version 7 or higher) or Mozilla Firefox (version 2 or higher)
- Java Runtime Environment 1.4 or higher
- JavaScript and AJAX enabled
- Pop-Up blocking disabled

**What are the ANGEL 7.3 System Requirements for a Mac?**

- Operating System: Macintosh OS 10.X + (Jaguar, Panther, or Tiger)
- Browser: Microsoft Internet Explorer (version 7 or higher) or Mozilla Firefox (version 2 or higher)
- Java Runtime Environment 1.4 or higher
- JavaScript and AJAX enabled
- Pop-Up blocking disabled

**What Internet Browsers are not compatible with ANGEL?**

There are many different types of Internet browsers. Often your Internet Service Provider (ISP) will install an Internet browser on your computer. Many computers may come with a factory installed Internet browser (such as Safari on Macs). Some of the Internet browsers available that are not compatible include Safari, Opera, Google Chrome, Comcast, or AOL Explorer.