Getting a Trexler Library Card

1. If you are a registered DeSales University student, or a faculty or staff member, you are entitled to use the resources of Trexler Library. The 14 digit barcode on the back of your DeSales ID is your key to borrowing from the library as well as accessing our online resources off-campus.

2. If you are an online student, or you do not have a DeSales University picture ID, you can access our online resources by locating your 14 digit library barcode in your Web Advisor profile.

3. If you do not have a DeSales picture ID and would like a library card, you can ask for a card at the circulation desk. Your 14 digit library bar code will appear on the back of the paper card we will issue to you.
7. How long does it take to get a response?

During our hours of operation, we will try to respond to your question within two hours. Questions received after hours will be answered when service hours resume. If you do not receive a response to your question within 48 hours, it may be due to a telecommunications problem, so you may want to resubmit your question or phone (610.282.1100 x 1266). The library is not responsible for text messages that are not received by the library or delays due to telecommunications carrier or Internet connectivity delays or failures.

8. Are my questions private?

Your privacy is important to us, and Trexler Library is committed to protecting the privacy of users of our collections and services. The Text a Librarian service collects limited personal information in order to respond to questions submitted by patrons and gather general usage and quality statistics. All text messages sent to and from the Text a Librarian service are directed through standard telecommunication and Internet channels. The Email-to-SMS server that processes the Trexler Library Text a Librarian text messages is maintained by textalibrarian.com. Their Privacy Policy is available at http://textalibrarian.com

9. Do I need to include “asktrex” in all messages?

No. You only need to include asktrex for the first question you send to us.